



CUEPACS TAKAFUL LIVING CARE

RL MAJUSINAR PLUS SDN BHD (1265909-V)



Pejabat:

Bangunan PSM, Level 3, No. 17B, Jalan Bangsar, 59200 Kuala Lumpur.
Tel: 03-22836361 / 22836364 Fax: 03-22836272
H/P : 017-6340518 Email : ctlcplus@yahoo.com

KEPADA

TUAN/PUAN,

TUNTUTAN KRITIKAL

SKIM INSURANS BERKELOMPOK CUEPACS / KOHASIL

Dimaklumkan bahawa untuk tuntutan penyakit kritikal pihak kami memerlukan dokumen berikut untuk proses selanjutnya :-

1. Borang Tuntutan Takaful - Borang Tuntutan Faedah Penyakit Kritikal
2. Borang Tuntutan Takaful - Pernyataan Doktor bagi Penyakit Kritikal yang berkenaan
3. Borang Tuntutan Takaful - Surat Pemberikuasa/Kebenaran
4. Salinan Kad Pengenalan/ Sijil Kelahiran yang diakui sah(Pencadang,Orang yang dilindungi & Orang yang menuntut)
5. Bukti Documen bagi hubungan keluarga antara Pencadang , Orang yang Dilindungi dan Orang yang menuntut (ch: Sijil Kelahiran/Sijil Perkhawinan)
6. Laporan Perubatan Tambahan (jika ada)
7. Salinan semua Laporan Makmal dan Penyiasatan yang diakui sah (jika ada)
8. Borang Kemudahan Kredit Langsung

**** PERHATIAN: SEMUA DOKUMEN HENDAKLAH DIAKUI SAH DARIPADA DOKTOR @ KETUA UNION**

****PERMOHONAN HENDAKLAH DIPOSKAN MENGIKUT ALAMAT KAMI DI BANGSAR DAN PERMOHONAN INI TIDAK BOLEH DIFAKSKAN KEPADA KAMI.**

****PIHAK GETB AKAN MEMINTA DOKUMENTASI TAMBAHAN SEKIRANYA MEMERLUKAN MAKLUMAT LAIN.**

SEKIAN, TERIMA KASIH.

CRITICAL ILLNESS CLAIM FORM - CLAIMANT'S STATEMENT
BORANG TUNTUTAN PENYAKIT KRITIKAL - KENYATAAN PENUNTUT



Certificate No. No. Sijil	<input type="text"/>	New NRIC No. No. KP Baru	<input type="text"/> - <input type="text"/> - <input type="text"/>
Certificate No. No. Sijil	<input type="text"/>	Old NRIC/Birth Certificate/ Passport No.	<input type="text"/>
Certificate No. No. Sijil	<input type="text"/>	No. KP Lama/Sijil Kelahiran/No. Pasport	
Certificate No. No. Sijil	<input type="text"/>	Name of Person Covered Nama Orang yang Dilindungi	<input type="text"/>
		Contact No. No. Telefon	<input type="text"/>

A. PARTICULARS OF PERSON COVERED BUTIR-BUTIR ORANG YANG DILINDUNGI

1. Current correspondence address: Alamat surat-menyurat terkini:	1. <input type="text"/>						
2. E-mail Address Alamat E-mel:	2. <input type="text"/>						
3. Nationality Warganegara:	3. <input type="checkbox"/> Malaysian Malaysia <input type="checkbox"/> Non-Malaysian. Please specify: Bukan Malaysia. Sila nyatakan Passport No. No. Pasport: <input type="text"/> Passport Expiry Date Tarikh Luput Pasport: <input type="text"/> (dd/mm/yyyy) (hh/bb/tttt)						
4. (a) Occupation Pekerjaan: (b) The Details of the Employer/ Institute/ School (if student): Butir-butir Majikan/ Institusi/ Sekolah (jika pelajar): i) Contact No. No. Telefon:	(a) <input type="text"/> (b) <input type="text"/> (i) <input type="text"/>						
5. Does Person Covered have any certificate/ policy with other Takaful Operator/ Insurers?: Adakah Orang yang Dilindungi mempunyai sijil/ polisi dengan Pengendali Takaful/ Syarikat Insurans yang lain?: If "Yes", please provide the details. Jika "Ya", sila nyatakan butir-butir tersebut.	5. <input type="checkbox"/> Yes Ya <input type="checkbox"/> No Tidak <table border="1" style="width: 100%;"><thead><tr><th>Certificate No./ Polisi No. No. Sijil/ No. Polisi</th><th>Takaful Operator/ Company Pengendali Takaful/ Syarikat</th></tr></thead><tbody><tr><td><input type="text"/></td><td><input type="text"/></td></tr><tr><td><input type="text"/></td><td><input type="text"/></td></tr></tbody></table>	Certificate No./ Polisi No. No. Sijil/ No. Polisi	Takaful Operator/ Company Pengendali Takaful/ Syarikat	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Certificate No./ Polisi No. No. Sijil/ No. Polisi	Takaful Operator/ Company Pengendali Takaful/ Syarikat						
<input type="text"/>	<input type="text"/>						
<input type="text"/>	<input type="text"/>						

B. NATURE OF CLAIM AND RELATED DETAILS JENIS TUNTUTAN DAN BUTIR-BUTIR BERKENAAN

1. Date of Diagnosis: Tarikh Diagnosis:	<input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) (hh/bb/tttt)
2. Name of illness: Nama Penyakit:	<input type="checkbox"/> Cancer Kanser <input type="checkbox"/> Stroke Strok <input type="checkbox"/> Heart Disease Penyakit Jantung <input type="checkbox"/> Kidney Failure Kegagalan Buah Pinggang <input type="checkbox"/> Others, please specify: _____ Lain-lain, sila nyatakan:
3. What were the complaint(s)/ ailment(s) of the illness?: Apakah tanda-tanda penyakit?:	<input type="text"/> <input type="text"/>
4. When did the complaint(s)/ ailment(s) first appear?: Bilakah tanda-tanda penyakit bermula?:	<input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) (hh/bb/tttt)
5. First visit to doctor Kali pertama berjumpa doktor	<input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) (hh/bb/tttt)

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6. Details of all doctor(s) or specialist(s) who have been consulted due to these complaint(s)/ailment(s) :-

Butir-butir semua doktor atau pakar yang merawat untuk tanda-tanda penyakit :-

Name of Doctor or Specialist <i>Nama Doktor atau Pakar</i>	Name and Address of Hospital or Clinic <i>Nama dan Alamat Hospital atau Klinik</i>	Date of Visit <i>Tarikh Rawatan</i>

Was there any other illness before this?

Pernahkah anda mengalami penyakit lain sebelum ini?

Yes *Ya* No *Tidak*

If "Yes", please state the other illnesses or conditions. *Jika "Ya", sila nyatakan penyakit atau keadaan lain tersebut.*

7.

Name of Illness <i>Nama Penyakit</i>	Name of Doctor or Specialist <i>Nama Doktor atau Pakar</i>	Name and Address of Hospital or Clinic <i>Nama dan Alamat Hospital atau Klinik</i>	Date of Visit <i>Tarikh Rawatan</i>

8. Please provide the name and address of your regular doctor/ clinic if different from above (6) or (7) :-

Sila berikan nama dan alamat pegawai perubatan/ klinik yang anda biasa berjumpa, jika lain daripada (6) atau (7) yang di atas :-

9. Have any of your blood relatives suffered from a similar or related illness?

Pernahkah saudara sedarah anda mengalami penyakit yang serupa atau berkaitan?

Yes *Ya* No *Tidak*

If "Yes", state the relationship of relatives, nature of illness and the date when the illness was first diagnosed.

Jika "Ya", nyatakan pertalian persaudaraan, jenis penyakit dan tarikh penyakit mula-mula didiagnoskan.

SECTION D. DECLARATION & AUTHORISATION, AUTHORISATION FOR CLAIM MATTERS AND AMENDMENT OF ADDRESS, DATA PROTECTION NOTICE AND DECLARATION & AUTHORISATION FOR ONLINE SUBMISSION FORM
PENGISYTIHARAN & KEBENARAN, KEBENARAN UNTUK PERKARA-PERKARA TUNTUTAN DAN PINDAAN MAKLUMAT ALAMAT, NOTIS PERLINDUNGAN DATA DAN PENGISYTIHARAN & KEBENARAN UNTUK PENYERAHAN BORANG DI ATAS TALIAN

I declare the above answers are true and correct and I agree that If I have made, or shall make any untrue statement, or suppressed or concealed any material fact; my/ Person Covered's right to be compensated shall be absolutely forfeited. I, the Person Covered/ Certificate Owner/ Claimant hereby authorize and give my consent to any doctor, medical practitioner, physician, hospital, laboratory, surgeon, nurse, medical staff, clinic, takaful operator or insurance company, credit reporting agency, organization, institutions or persons that may have any records or knowledge of my / Person Covered's health or medical history ("Information Provider"), to provide such information to GETB and its authorized service provider and/ or its employee about my personal data, employment and credit information (as defined in Credit Reporting Agencies Act 2010) in order to process my takaful claim. I authorise the Company and its representative to give and release any such information to any party in relation to my application or transaction with the Company for the following purposes (but not limited to): verifying information given pursuant to this claim, background screening, credit evaluation, scoring solutions, administration, analysis or monitoring of certificate with the Company or processing of claim. I, the Person Covered/ Certificate Owner/ Claimant, expressly waive on behalf of myself or any other person who shall have any claim or interest in any certificate hereunder, all provision of law or professional ethics forbidding any Information Provider from disclosing any information acquired while attending to me in a professional capacity.

Saya mengisytiharkan bahawa jawapan di atas adalah betul dan benar serta saya bersetuju jika saya membuat atau akan membuat sebarang kenyataan yang tidak tepat atau menahan atau menyembunyikan sebarang fakta material; hak saya/ Orang yang Dilindungi untuk menerima pampasan akan dilucutkan dengan mutlak. Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut dengan ini membenarkan dan memberi kebenaran kepada mana-mana doktor, pengamal perubatan, pakar perubatan, hospital, makmal, pakar bedah, jururawat, kakitangan perubatan, klinik, Pengendali Takaful atau syarikat insurans, agensi pelaporan kredit, organisasi, institusi atau individu yang mungkin mempunyai sebarang rekod atau pengetahuan berkenaan kesihatan atau sejarah kesihatan saya/ Orang yang Dilindungi ("Pemberi Maklumat") bagi menyediakan maklumat tersebut kepada GETB dan penyedia perkhidmatan berdaftar dan/ atau pekerjaannya bagi memproses maklumat data peribadi, pekerjaan, dan maklumat kredit saya (seperti yang ditakrifkan dalam Akta 2010 Agensi Pelaporan Kredit (APK) bagi memproses tuntutan Takaful saya. Saya memberi kuasa kepada Pengendali Takaful dan wakilnya untuk memberi dan mengeluarkan sebarang maklumat kepada mana-mana pihak yang berkaitan dengan permohonan saya atau transaksi dengan Syarikat untuk tujuan berikut (tetapi tidak terhad kepada): mengesahkan maklumat yang diberikan berdasarkan tuntutan ini, pemeriksaan latar belakang, penilaian kredit, penyelesaian pemarkahan, pentadbiran, analisis atau pemantauan sijil dengan Syarikat atau pemrosesan tuntutan. Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut, bagi pihak saya atau mana-mana individu yang mempunyai sebarang tuntutan atau kepentingan dalam mana-mana sijil di bawah ini, mengetepikan semua peruntukan undang-undang atau etika profesional yang melarang mana-mana Pemberi Maklumat daripada mendedahkan sebarang maklumat yang diperlukan semasa memberi perkhidmatan kepada saya dalam kapasiti sebagai seorang profesional.

I, the Person Covered/ Certificate Owner/ Claimant, hereby authorise and give my consent, to the deduction of monies due to the Company from the claim proceeds payable pursuant to any certificate hereunder, including but not limited to any Advance Contribution Account (ACA), contribution due, advance benefit paid, and/ or erroneous or payment made in excess of any claim amount. I, the Person Covered/ Certificate Owner/ Claimant, hereby authorised and give consent to the Company to amend my addresses as provided in this claim form. This authorisation shall irrevocably bind my successors and assignees and shall remain valid notwithstanding my death or incapacity, and a copy of this form shall be effective and valid as the original. I, the Person Covered/ Certificate Owner/ Claimant agree that the personal data provided in this form may be used, recorded, stored, archived, disclosed or otherwise processed by the Takaful Operator for the purposes relating to the payment of funds in accordance with my/ our instruction herein, and for the purposes of compliance with any legal or regulatory requirements. I consent that my personal information may be used, recorded, stored, archived, disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the provision of takaful services.

Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut, dengan ini memberi kebenaran dan keizinan untuk menolak wang yang perlu dibayar kepada Syarikat daripada jumlah tuntutan yang boleh dibayar menurut sebarang Sijil di bawah ini, termasuk tetapi tidak terhad kepada sebarang Akaun Sumbangan Pendahuluan, caruman yang perlu dibayar, manfaat yang telah didahulukan dan/ atau pembayaran salah yang dibuat melebihi sebarang amaun tuntutan. Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut, memberi kebenaran dan keizinan kepada Syarikat untuk membuat pindaan maklumat terhadap alamat-alamat saya yang dinyatakan dalam borang tuntutan ini. Kebenaran ini akan terikat kepada pengganti hak milik dan pemegang serah hak tanpa boleh ditarik balik serta kekal sah walaupun selepas saya meninggal dunia atau hilang upaya serta salinan borang ini adalah berkuat kuasa dan sah seperti salinan asal. Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut setuju bahawa data peribadi yang diberi di dalam borang ini mungkin digunakan, direkodkan, disimpan, diarkibkan, dizahirkan atau diproses oleh Pengendali Takaful untuk tujuan berkaitan pembayaran dana sesuai dengan arahan saya/ kami di sini dan untuk tujuan pematuhan sebarang keperluan undang-undang atau peraturan. Saya setuju bahawa maklumat peribadi saya mungkin digunakan, direkodkan, disimpan, diarkibkan, dizahirkan atau diproses oleh atau bagi pihak Pengendali Takaful (dan pengganti hak miliknya) untuk penyediaan perkhidmatan takaful.

Authorisation for Claim Matters and Amendment of Address

Kebenaran untuk Perkara-Perkara Tuntutan dan Pindaan Maklumat Alamat

I, the Person Covered/ Certificate Owner/ Claimant hereby give consent to, GREAT EASTERN TAKAFUL BERHAD (916257-H) ("GETB") Agent or Authorised Person _____, Agent Code or New NRIC No.

_____ to assist in matters pertaining to this claim and cheque collection, if any. I hereby agree to release and discharge GETB from all losses, claims, allegations, suits, proceedings, demands, damages, costs and expenses arising from or in connection to the said collection. I further agree to indemnify GETB and to keep GETB fully indemnified from and against any and all such losses, claims, allegations, suits, proceedings, demands, damages, costs and expenses arising from or in connection to the said collection.

Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut, dengan ini memberi kebenaran kepada Ejen GREAT EASTERN TAKAFUL BERHAD (916257-H) ("GETB") atau Pihak yang diberi kuasa, _____ Kod Ejen atau No. KP Baru _____ untuk membantu dalam perkara-perkara berhubungan dengan tuntutan ini dan pengambilan cek, jika ada. Saya dengan ini bersetuju untuk melepaskan GETB dari segala kerugian, tuntutan, tuduhan, guaman, prosiding, permintaan, ganti rugi, kos dan perbelanjaan yang berbangkit dari atau berkaitan dengan pengambilan perkara tersebut. Saya selanjutnya bersetuju untuk menanggung kerugian GETB serta memelihara GETB dengan indemniti sepenuhnya dari atau berkaitan sebarang dan segala kerugian, tuntutan, tuduhan, guaman, prosiding, permintaan, ganti rugi, kos dan perbelanjaan yang berbangkit dari atau berkaitan dengan pengambilan perkara tersebut.

I, the Person Covered/ Certificate Owner/ Claimant _____ NRIC No. _____

hereby give consent to amend my residential and correspondence addresses stated in this form as follows (please tick ONE box only) :-

Saya, Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut

No. K.P. _____ dengan ini memberi kebenaran untuk membuat pindaan maklumat alamat rumah dan alamat surat-menyurat saya seperti di bawah (sila tandakan SATU kotak sahaja) :-

- I would like to amend the addresses as stated in this form throughout all applicable certificates
Saya ingin membuat pindaan alamat seperti dinyatakan dalam borang ini untuk semua sijil berkaitan
- The addresses stated in this form are for this claim transaction only
Alamat-alamat yang dinyatakan hanyalah untuk transaksi tuntutan ini sahaja

Data Protection Notice

Notis Perlindungan Data

If you have any inquiry such as limiting the processing of certain information, including the withdrawal of consent to the processing of personal information, you may contact our Customer Careline at 1300-13-8338, or write to the Takaful Operator at i-greatcare@greasterntakaful.com.
Sekiranya anda mempunyai sebarang pertanyaan seperti menghadkan pemprosesan maklumat tertentu, termasuk membatalkan persetujuan untuk pemprosesan maklumat peribadi, anda boleh menghubungi talian Careline kami di 1300-13-8338, atau menulis kepada Pengendali Takaful di i-greatcare@greasterntakaful.com.

If you have any complaints in respect of your personal information, you may contact our Privacy Officer at 603-4259 8381.

Sekiranya anda mempunyai sebarang aduan berhubung dengan maklumat peribadi anda, anda boleh menghubungi Pegawai Privasi kami di 603-4259 8381.

For more information on how the Takaful Operator processes your personal information, please log on to our website greasterntakaful.com and read the Client Charter and Privacy Policy.

Untuk keterangan lanjut mengenai cara Pengendali Takaful memproses maklumat peribadi anda, sila layari laman sesawang kami greasterntakaful.com dan baca Piagam Pelanggan dan Dasar Privasi.

Declaration & Authorisation for Online Submission Form

Pengisytiharan & Kebenaran untuk Penyerahan Borang di atas talian

I agree that a copy of documents submitted shall be valid as the original documents and I confirm that the information given on this online submission form is to the best of my knowledge and belief, true in every aspect. I understand that the Takaful Operator reserve the rights to verify the documents submitted for the purpose of processing my claims and agree to provide the original and fair copy of the documents to the Takaful Operator whenever requested.

Saya bersetuju bahawa salinan dokumen dikemukakan adalah sah seperti salinan asal dan saya mengesahkan bahawa maklumat yang diberi melalui penyerahan borang di atas talian adalah yang terbaik dari pengetahuan dan kepercayaan saya, benar dari segala aspek. Saya faham bahawa Pengendali Takaful berhak untuk mengesahkan dokumen untuk tujuan pemprosesan tuntutan saya dan bersetuju untuk memberi salinan asal dan salinan yang adil kepada Pengendali Takaful apabila diminta.

I understand that the making of a fraudulent claim by providing untrue or false information is a criminal offence likely to lead to prosecution. Further, I understand and agree that the Takaful Operator shall have the absolute right to recover the claim amount in full from me if there is any untrue or inaccurate representation on the information provided or submission of tampered or false or untrue information had been submitted for the claim.

Saya faham bahawa membuat penipuan tuntutan dengan mengemukakan maklumat tidak benar atau salah adalah kesalahan jenayah berkemungkinan membawa kepada pendakwaan. Selanjutnya, saya faham dan bersetuju bahawa Pengendali Takaful mempunyai hak mutlak meminta jumlah tuntutan sepenuhnya daripada saya jika terdapat sebarang maklumat yang diberikan adalah tidak benar atau tidak tepat atau penyerahan maklumat yang diusik atau maklumat yang dikemukakan adalah salah atau tidak benar untuk tuntutan.

NOTE: If Person Covered/ Certificate Owner/ Claimant is unable to sign due to disability, the thumbprint has to be witnessed by the attending doctor or our authorised officers at any nearest office.

NOTA: Sekiranya Orang yang Dilindungi/ Pemilik Sijil/ Pihak yang Menuntut tidak dapat menandatangani disebabkan oleh hilang upaya, cap ibu jari perlu disaksikan oleh doktor atau pihak yang diberi kuasa di mana-mana cawangan berdekatan.

Signature of Person Covered
Tandatangan Orang yang Dilindungi

Name *Nama:* _____

NRIC No./ Passport No.: _____
No. KP Baru/ No. Passport

Date *Tarikh:* _____

Signature of Certificate Owner/ Claimant
Tandatangan Pemilik Sijil/ Pihak yang Menuntut
If different from the Person Covered
(Jika lain daripada Orang yang Dilindungi)

Name *Nama:* _____

NRIC No./ Passport No.: _____
No. KP Baru/ No. Passport

Contact No. *No. Telefon:* _____

Address *Alamat:* _____

Email *Emel:* _____

Date *Tarikh:* _____

Relationship with the
Person Covered: _____
*Hubungan dengan Orang
yang Dilindungi*

Signature of Witness
Tandatangan Saksi

Name *Nama:* _____

NRIC No./ Passport No.: _____
No. KP Baru/ No. Passport

Contact No. *No. Telefon:* _____

Address *Alamat:* _____

Email *Emel:* _____

Date *Tarikh:* _____

Requirement Checklist for Family Claims Submission



Dear Members of Field Force,

You are advised to use this checklist as a guide on the documents required for the claim filed. You may obtain a copy of this checklist from Agent Service Centre, Form Counter or Servicing Branch and i-Greatpartner.

Important Notes :

1. Please ensure that these requirements are fully complied with in order for us to assess the claim without delay.
2. Group Manager (GM) or Unit Manager (UM) may certified all claims documents with the exception of claims incurred outside of Malaysia where the confirmation of the claim event and all other related and relevant documents issued by the Foreign Authority must be certified by the Malaysian Embassy or a Public Notary. Full passport book is required for all foreign claims.
Please ensure that at all times, all certified copies of the claim document are duly signed and stamped with the name and rank of the GM or UM.
3. Submit this Requirement Checklist with the claim submission and tick the checkbox for documents submitted.
4. The Takaful Operator may request for additional documents/reports if deemed necessary.

Certificate No. :	Branch :	Agent's signature :	
Participant/Person Covered :	Agent/Contact No. :	Date :	

Direct Credit

- Direct Credit Facility Form
- Copy of NRIC
- Copy of bank statement / first page of bank passbook with account details

Death Claims

- | | |
|---|--|
| <ul style="list-style-type: none"> <input type="checkbox"/> Death Claim Form - Claimant's Statement <input type="checkbox"/> CTC Death Certificate <input type="checkbox"/> CTC Claimant's NRIC <input type="checkbox"/> CTC Deceased's NRIC <input type="checkbox"/> CTC of Embarkment Certificate <input type="checkbox"/> CTC Marriage Certificate if Claimant is spouse <input type="checkbox"/> CTC Birth Certificate of Claimant if Claimant is child <input type="checkbox"/> CTC Birth Certificate of Deceased if Claimant is parent <input type="checkbox"/> Original copy of Letter of Authorisation/Consent (3 copies) <input type="checkbox"/> Confirmation letter from National Registration Department (for overseas death claims) <p><u>Additional requirements on accidental death</u></p> <ul style="list-style-type: none"> <input type="checkbox"/> Accidental Death Benefit (ADB) Claim Form <input type="checkbox"/> CTC Police Report <input type="checkbox"/> CTC Detailed Post Mortem Report <input type="checkbox"/> CTC of Toxicology Report, if any <input type="checkbox"/> Newspaper Cutting, if any <input type="checkbox"/> Others : _____ | <p><u>Important Notes</u></p> <ol style="list-style-type: none"> i. If cause of death is unknown, the Takaful Operator will advise further on receipt of the Death Certificate. ii. For foreign Death Claim, CTC full passport book / Citizenship Certificate are required. <p><u>Death due to natural causes</u></p> <ul style="list-style-type: none"> <input type="checkbox"/> Doctor's Statement (for policy less than 5 years from date of commencement or from date of reinstatement, whichever is the later) |
|---|--|

Total & Permanent Disability Claims

- TPD Claim Form - Claimant's Statement
- TPD Claim Form - Doctor's Statement
- Original copy of Letter of Authorisation/Consent (3 copies)
- CTC Employment Termination Letter, if applicable
- CTC Person Covered's NRIC
- CTC Claimant's NRIC (if different from Person Covered)
- CTC Clinic/Hospital Consultation Card
- CTC EPF Withdrawal letter, if applicable
- CTC SOCSO Offer Letter/ SOCSO "Keputusan Jemaah Doktor Mengenai Keilatan", if applicable
- CTC of all relevant diagnostic test results or reports
- CTC Police Report (**accidental cause**)
- Newspaper Cutting (**accidental cause**), if applicable
- Others : _____

Accident Rider Claims

- Accident Claim Form - Claimant's Statement
- Accident Claim Form - Attending Physician's Statement
- CTC Person Covered's NRIC
- CTC Claimant's NRIC (if different from Person Covered)
- Original/CTC Medical Certificates
- CTC Police Report, if applicable
- CTC Hospital bill(s) and Payment Receipt(s)
- Original Bills and original Payment Receipts (applicable to reimbursement claims)
- CTC of X-ray, MRI, CT scan or other radiology reports
- Others : _____

Critical Illness Claims

- Critical Illness Claim Form - Claimant's Statement
- Confidential Medical Certificate (Cancer)
- Confidential Medical Certificate (Brain, Nerve & Muscle related condition) - to be completed by Consultant Neurologist
- Confidential Medical Certificate (Heart related conditions)
- Confidential Medical Certificate (Other Illnesses)
- Original copy of Letter of Authorisation/Consent (3 copies)
- CTC of Person Covered's NRIC
- CTC Claimant's NRIC (if different from Person Covered)
- CTC of all relevant diagnostic test results or reports for individual Covered Event (please refer to the list of Covered Events on the reverse side)
- Others : _____

For Office Use
Checked By : _____
Check Date : _____

Note : CTC = Certified True Copy

CLM-RCFCF-V04-082025-TAKAFUL

Great Eastern Takaful Berhad 201001032332 (916257-H)

Head Office: Menara Great Eastern 303 Jalan Ampang 50450 Kuala Lumpur
 Telephone: +603 4259 8338 Fax: +603 4259 8808 Customer Service Careline: 1 300 13 8338
 E-mail: i-greatcare@greateastertakaful.com Website: www.greateastertakaful.com

LIST OF COVERED EVENTS AND THE REQUIRED MEDICAL EVIDENCE

1. **Heart Attack**
 - Cardiac Enzymes Assay results (CK-MB, Troponin T / Troponin I)
 - ECG tracing
 - Echocardiogram / Coronary Angiogram report
2. **Stroke**
 - CT Scan / MRI Report of Brain
 - * CMC to be completed by Consultant Neurologist
3. **Coronary Artery Disease Requiring Surgery**
 - Coronary Artery By-Pass Surgery Report
4. **Cancer**
 - Histopathology Report
 - CT Scan / MRI Reports, if available
 - Bone Marrow Aspiration / Trepine Biopsy Report (Leukemia only)
 - Blood and laboratory test report
5. **Kidney Failure**
 - Kidney Dialysis Report / Dialysis Receipts
 - Kidney transplantation report
 - Blood test results
 - * CMC to be completed by Consultant Nephrologist
6. **Fulminant Viral Hepatitis**
 - CT Scan Report of Liver
 - Liver Function Test results
 - Abdominal ultrasound
 - Hepatitis viral serology test
 - Any other laboratory or pathology reports
7. **Major Organ Transplant**
 - Surgery Report
8. **Paralysis / Paraplegia**
 - X-ray/CT Scan/ MRI Reports, if available
9. **Multiple Sclerosis**
 - CT Scan & MRI Report of Brain & Spine
 - Nerve conduction study / Evoked potential test
 - * CMC to be completed by Consultant Neurologist
10. **Primary Pulmonary Arterial Hypertension**
 - All clinical and laboratory investigation results including cardiac catheterization
 - Echocardiogram report
11. **Blindness**
 - Visual Acuity Report on both eyes to be done by an ophthalmologist
 - * CMC to be completed by an Ophthalmologist.
12. **Heart Valve Replacement**
 - Heart Valve Surgery Report
13. **Loss of Hearing / Deafness**
 - Pure Tone Audiometry Test and Sound Threshold Test results
 - Brainstem Auditory Evoked Response (BAER) report
14. **Surgery to Aorta**
 - Aorta Surgery Report
15. **Loss of Speech**
 - Laryngoscopy report
 - * CMC to be completed by speech pathologist/therapist
16. **Alzheimer's Disease / Irreversible Organic Degenerative Brain Disorder**
 - All relevant investigation results in support of the diagnosis
17. **Major Burns**
 - Total Body Surface Area Burn Assessment Report
18. **Coma**
 - * CMC to be completed by Consultant Neurologist
19. **Terminal Disease**
 - All relevant investigation results in support of the diagnosis
20. **Motor Neuron Disease**
 - CT Scan/ MRI report of the Brain and Spine
 - Electromyography (EMG) test results
 - All relevant investigation results in support of the diagnosis
 - * CMC to be completed by Consultant Neurologist
21. **HIV Infection due to Blood Transfusion**
 - HIV antibody test by ELISA method on the date of blood transfusion
 - HIV antibody test by ELISA method 3 - 6 months from date transfusion
 - Statement from statutory Health Authority to confirm that the disease was medically acquired.
 - Western Blot test
22. **Parkinson's Disease**
 - All relevant investigation results in support of the diagnosis
 - * CMC to be completed by Consultant Neurologist
23. **Chronic Liver Disease**
 - Liver Function Test
 - CT Scan of Liver
 - All laboratory, pathology, hepatitis screening, ultrasound & histology reports
24. **Chronic Lung Disease**
 - Pulmonary Function Test results
 - Arterial Blood Gas test results
 - FEV 1 Test results
 - Relevant investigation results
25. **Major Head Trauma**
 - CT Scan / MRI Report of Brain
 - Surgery report
 - Police report, if any
26. **Aplastic Anemia**
 - Bone Marrow Aspiration Report
 - Blood transfusion records
 - Bone Marrow transplant report
 - Full Blood Picture reports
27. **Muscular Dystrophy**
 - Lumbar puncture
 - Electromyography (EMG) test results
 - Muscles biopsy
 - All relevant investigation results in support of the diagnosis
 - * CMC to be completed by Consultant Neurologist
28. **Benign Brain Tumor**
 - CT Scan / MRI Report of Brain
 - Histopathology Report, if available
29. **Encephalitis**
 - CT Scan / MRI Report of Brain
 - * CMC to be completed by Consultant Neurologist
30. **Poliomyelitis**
 - Diagnostic test results
 - * CMC to be completed by Consultant Neurologist
31. **Brain Surgery**
 - Brain Surgery Report
32. **Bacterial Meningitis**
 - CT Scan / MRI Report of Brain & Spine
 - Lumbar puncture test report
33. **Other Serious Coronary Artery Disease**
 - Coronary Angiogram Report
34. **Apallic Syndrome**
 - CT Scan / MRI Report of Brain
 - * CMC to be completed by Consultant Neurologist
35. **AIDS Cover for Medical Staff**
 - HIV antibody test by ELISA method within 5 days of the event/accident
 - HIV antibody test by ELISA method 3 - 6 months from date of blood transfusion.
 - Statement from statutory Health Authority to confirm that the disease was occupationally acquired.
 - Western Blot test
36. **Full Blown AIDS**
 - HIV antibody test by ELISA method
 - Western Blot Test
 - CD4 Cell Count
 - All serial Full Blood Picture blood test results
 - Histopathology examination (HPE)/ Biopsy report for Kaposi sarcoma or Malignant lymphoma
 - CT Scan/ MRI of Brain for Progressive multifocal leukoencephalopathy.
 - Chest X-ray report
 - Sputum C & S report
 - Sputum AFB

* CMC = Confidential Medical Certificate

LIST OF COVERED EVENTS AND THE REQUIRED MEDICAL EVIDENCE FOR CERTIFICATES INCEPTED YEAR 2012 AND ABOVE

1. Heart Attack

- Cardiac Enzymes Assay results (CK-MB, Troponin T / Troponin I)
- ECG tracing
- Echocardiogram / Coronary Angiogram report

2. Stroke

- CT Scan / MRI Report of Brain
- * CMC to be completed by Consultant Neurologist

3. Coronary Artery By-Pass Surgery

- Coronary Artery By-Pass Surgery Report

4. Cancer

- Histopathology Report
- CT Scan / MRI Reports, if available
- Bone Marrow Aspiration / Trepchine Biopsy Report (Leukemia only)
- Blood and laboratory test report

5. End Stage Kidney Failure

- Kidney Dialysis Report / Dialysis Receipts
- Kidney transplantation report
- Blood test results
- * CMC to be completed by Consultant Nephrologist

6. Fulminant Viral Hepatitis

- CT Scan Report of Liver
- Liver Function Test results
- Abdominal ultrasound
- Hepatitis viral serology test
- Any other laboratory or pathology reports

7. Major Organ / Bone Marrow Transplant

- Surgery Report

8. Paralysis / Paraplegia

- X-ray/CT Scan/ MRI Reports, if available

9. Multiple Sclerosis

- CT Scan & MRI Report of Brain & Spine
- Nerve conduction study/ Evoked potential test
- * CMC to be completed by Consultant Neurologist

10. Primary Pulmonary Arterial Hypertension

- All clinical and laboratory investigation results including cardiac catheterization
- Echocardiogram report

11. Blindness / Total Loss of Sight

- Visual Acuity Report on both eyes to be done by an ophthalmologist
- * CMC to be completed by an Ophthalmologist.

12. Heart Valve Surgery

- Heart Valve Surgery Report

13. Deafness / Total Loss of Hearing

- Pure Tone Audiometry Test and Sound Threshold Test results
- Brainstem Auditory Evoked Response (BAER) report

14. Surgery to Aorta

- Aorta Surgery Report

15. Loss of Speech

- Laryngoscopy report
- * CMC to be completed by speech pathologist/therapist

* CMC = Confidential Medical Certificate

16. Alzheimer's Disease / Irreversible Organic Degenerative Brain Disorder

- All relevant investigation results in support of the diagnosis

17. Major Burns

- Total Body Surface Area Burn Assessment Report

18. Coma

- * CMC to be completed by Consultant Neurologist

19. Systemic Lupus Erythematosus (SLE) With Lupus Nephritis

- Lupus Erythematosus (LE) cell blood test results
- Anti-DNA Antibodies
- Urine FEME results over past 6 months
- Renal function tests with eGFR results over past 6 months
- Renal biopsy report

20. Motor Neuron Disease

- CT Scan/ MRI report of the Brain and Spine
- Electromyography (EMG) test results
- All relevant investigation results in support of the diagnosis
- * CMC to be completed by Consultant Neurologist

21. HIV Infection due to Blood Transfusion

- HIV antibody test by ELISA method on the date of blood transfusion
- HIV antibody test by ELISA method 3 - 6 months from date transfusion
- Statement from statutory Health Authority to confirm that the disease was medically acquired.
- Western Blot test

22. Parkinson's Disease

- All relevant investigation results in support of the diagnosis
- * CMC to be completed by Consultant Neurologist

23. End Stage Liver Failure

- Liver Function Test
- CT Scan of Liver
- All laboratory, pathology, hepatitis screening, ultrasound & histology reports

24. End Stage Lung Disease

- Pulmonary Function Test results
- Arterial Blood Gas test results
- FEV 1 Test results
- Relevant investigation results

25. Major Head Trauma

- CT Scan / MRI Report of Brain
- Surgery report
- Police report, if any

26. Chronic Aplastic Anemia

- Bone Marrow Aspiration Report
- Blood transfusion records
- Bone Marrow transplant report
- Full Blood Picture reports

27. Muscular Dystrophy

- Lumbar puncture
- Electromyography (EMG) test results
- Muscles biopsy
- All relevant investigation results in support of the diagnosis
- * CMC to be completed by Consultant Neurologist

28. Benign Brain Tumor

- CT Scan / MRI Report of Brain
- Histopathology Report, if available

29. Encephalitis

- CT Scan / MRI Report of Brain
- * CMC to be completed by Consultant Neurologist

30. Severe Cardiomyopathy

- Echocardiographic report
- Cardiac catheterisation report

31. Brain Surgery

- Brain Surgery Report

32. Bacterial Meningitis

- CT Scan / MRI Report of Brain & Spine
- Lumbar puncture test report

33. Other Serious Coronary Artery Disease

- Coronary Angiogram Report

34. Angioplasty And Other Invasive Treatments For Major Coronary Artery Disease

- Coronary angiogram report
- Percutaneous Coronary Intervention (PCI) or Laser treatment report

35. Loss Of Independent Existence

- CT Scan / MRI report
- Ultrasound report
- Surgery report
- Blood test reports

36. Full Blown AIDS

- HIV antibody test by ELISA method
- Western Blot Test
- CD4 Cell Count
- All serial Full Blood Picture blood test results
- Histopathology examination (HPE)/ Biopsy report for Kaposi sarcoma or Malignant lymphoma
- CT Scan/ MRI of Brain for Progressive multifocal leukoencephalopathy.
- Chest X-ray report
- Sputum C & S report
- Sputum AFB

LETTER OF AUTHORISATION/CONSENT - To Obtain Further Information
SURAT PEMBERIKUASA/KEBENARAN - Untuk Mendapatkan Maklumat Lanjut



Certificate No. <i>No. Sijil</i>	<input type="text"/>	New NRIC No. <i>No. KP Baru</i>	<input type="text"/> - <input type="text"/> - <input type="text"/>
Certificate No. <i>No. Sijil</i>	<input type="text"/>	Old NRIC/BC/Passport No. <i>No. KP Lama/Sijil Kelahiran/ Pasport</i>	<input type="text"/>
Certificate No. <i>No. Sijil</i>	<input type="text"/>		
Certificate No. <i>No. Sijil</i>	<input type="text"/>	Name of Person Covered <i>Nama Orang yang Dilindungi</i>	_____
Certificate No. <i>No. Sijil</i>	<input type="text"/>		

Our Ref: _____
Rujukan Kami:

To Whom It May Concern
Kepada Sesiapa Yang Berkenaan

Dear Sir/Madam,
Tuan/Puan,

I hereby authorise and give my consent to any medical practitioner, physician, surgeon, clinic, hospital, medical centre, takaful operator, or *Saya dengan ini memberi kuasa dan mengizinkan mana-mana pegawai perubatan, doktor, pakar bedah, klinik, hospital, pusat perubatan, pengendali takaful atau* other organisation, institution or individual concerned ("the Information Provider(s)") that may have any records or knowledge of *organisasi, institut atau orang perseorangan ("Pemberi Maklumat") yang mungkin mempunyai apa-apa rekod atau mengetahui tentang pekerjaan,* the employment, financial, health or medical history of _____
kewangan, kesihatan atau sejarah perubatan

("the Certificate Owner") and to provide such information to GREAT EASTERN TAKAFUL BERHAD (916257-H) ("the Takaful Operator") or *("Pemilik Sijil") untuk memberi maklumat kepada GREAT EASTERN TAKAFUL BERHAD (916257-H) ("Pengendali Takaful") atau*

its authorised agents and/or employees.
mana-mana ejen/kakitangannya yang diberi kuasa.

I expressly waive on behalf of myself and/or as a next-of-kin of the Certificate Owner and for his/her estate all provisions of law or professional *Saya juga tidak ragu-ragu untuk mengetepikan bagi pihak saya dan/atau sebagai waris terdekat Pemilik Sijil dan untuk harta pusakanya segala peruntukan* ethics forbidding the Information Provider(s) from disclosing any such information acquired on the Certificate Owner in a professional and/or client *undang-undang atau etika profesional yang menghalang Pemberi Maklumat daripada memberi maklumat berkenaan mengenai Pemilik Sijil dalam bidang kuasa* capacity and I further release the Information Provider(s) and its agent/staff from any liability whatsoever that may arise, in supplying such *sebagai profesional dan/atau pelanggan dan saya juga memberi pelepasan kepada Pemberi Maklumat ejen/kakitangannya daripada apa-apa liabiliti kerana memberi* information requested by the Takaful Operator.
maklumat tersebut kepada Pengendali Takaful.

This authorisation/consent is irrevocable and a copy of it will have the same effect and validity as the original.
Surat pemberikuasa/kebenaran ini adalah muktamad dan salinannya juga memberi hak dan pengesahan yang sama dengan yang asal.

Signature or Thumb Print _____
Tandatangan atau Cap Ibu Jari

Name _____
Nama

NRIC No _____ Date _____
No KP Tarikh

Relationship with the Certificate Owner _____
Hubungan dengan Pemilik Sijil

Registration or Admission No. (If hospitalised) _____
Pendaftaran atau No. Kemasukan. (Jika masuk hospital)

CLM-GLOAC-V06-082025-TAKAFUL

**CONFIDENTIAL MEDICAL CERTIFICATE
(CRITICAL ILLNESS - CANCER)**



Certificate No.	<input type="text"/>	New NRIC No.	<input type="text"/> - <input type="text"/> - <input type="text"/>
Certificate No.	<input type="text"/>	Old NRIC/Birth Certificate/ Passport No.	<input type="text"/>
Certificate No.	<input type="text"/>	Name of Person Covered	_____
Certificate No.	<input type="text"/>		

The above name is covered with GREAT EASTERN TAKAFUL BERHAD against the happening of certain contingent events associated with his / her health. A claim has been submitted in connection with **CANCER** and to enable us to assess the claim, kindly complete this confidential report. (For any medical report fee incurred in completing this form, it will be borne by claimant)

Please attach certified true copies of all the relevant laboratory evidences or tests available.

Histopathology examination (HPE) / Biopsy report
 CT Scan / MRI / Radiological reports
 Bone marrow aspiration / trephine biopsy report
 Blood and laboratory test results
 Surgical Report
 Other reports. Please give details: _____

1. Are you the Person Covered's usual medical attendant?
 Yes No
 If "YES", since what date? / / (dd/mm/yyyy)

2. Has the Person Covered previously suffered from or detected to have hypertension, diabetes, angina, hyperlipidaemia, cardiovascular disease, transient ischaemic attack, neurological disorders, renal disease, hepatitis B or C, autoimmune disorder or any other significant illnesses?
 Yes No
 If "YES", please provide the following:

Medical Condition	Date of Diagnosis	Medication / Treatment	Name of Treating Doctor	Name and Address of Clinic / Hospital

3. Date when Person Covered FIRST consulted you for Cancer. / / (dd/mm/yyyy)

4. Please state the symptoms presented during the date of FIRST consultation, as stated in Question 3, and for how long the Person Covered had been experiencing these symptoms.

Symptoms	Date symptoms first started (dd/mm/yyyy)
(a)	
(b)	

What is the source of this information?
 Patient
 Referring doctor
 Name of doctor and hospital / clinic: _____
 Others, please specify: _____

5. Diagnosis

(i) Please describe the full and exact diagnosis. (i) _____

(ii) Date when Cancer was FIRST diagnosed. (ii) / / (dd/mm/yyyy)

(iii) Diagnosis was FIRST made by (name of doctor and hospital) (iii) _____

(iv) Date when Person Covered FIRST became aware of the illness. (iv) / / (dd/mm/yyyy)

6. (i) What was the site or organ involved? (i) _____

(ii) What was the precise histology of the tumour? (ii) _____

<p>(iii) What was the staging of the tumour? Please provide full details using appropriate staging classification (e.g. TNM, FIGO, Ann Arbor, Duke's etc.)</p> <p>(iv) It is classified as:</p> <p>(v) The disease was: You may tick (✓) more than one.</p>	<p>(iii) _____</p> <p>_____</p> <p><input type="checkbox"/> borderline malignancy <input type="checkbox"/> carcinoma in-situ</p> <p><input type="checkbox"/> having low malignant potential <input type="checkbox"/> non-invasive</p> <p><input type="checkbox"/> having high malignant potential <input type="checkbox"/> invasive</p> <p><input type="checkbox"/> pre-malignant</p> <p><input type="checkbox"/> invasive to adjacent tissues <input type="checkbox"/> completely localized</p> <p><input type="checkbox"/> involved regional lymph nodes</p> <p><input type="checkbox"/> distant metastatic. If so, please give details</p> <p>_____</p>
<p>7. Type of investigations / tests done to confirm the diagnosis.</p>	<p><input type="checkbox"/> Biopsy / Histopathology <input type="checkbox"/> Tumour marker test</p> <p><input type="checkbox"/> Bone marrow aspiration / Trepine</p> <p><input type="checkbox"/> Others, please specify: _____</p>

8. Please provide full details of all treatments provided.

Treatment	Type and details	Treatment Commencement Date
Surgery		
Radiotherapy		
Chemotherapy		
Others, please specify:		

9. Please provide the full address of any hospitals to which the Person Covered has been referred together with the names of the consultant attended.

Hospital	Address	Name of consultant	Date of consultation

10. Is the Cancer associated with HIV or AIDS? Yes No

If "YES", please state the date HIV was first diagnosed / detected.

/ / (dd/mm/yyyy)

11. Has the Person Covered previously suffered from or detected to have raised tumour marker, abnormal PAP smear, benign tumour, pre-malignant condition, cancer, hypertension, diabetes, hyperlipidaemia, cardiovascular diseases or any other significant illnesses?

Yes No

If "YES", please provide the following:

Medical Condition	Date of Diagnosis	Name of Doctor	Name and Address of Clinic / Hospital

12. Please provide us with any other information that will enable the Takaful Operator to assess this claim.

DECLARATION: TO BE COMPLETED BY THE ATTENDING PHYSICIAN / SPECIALIST

I, the undersigned, certify that I have examined the above Person Covered and that I have answered the above questions are true and to the best of my knowledge and belief.

<div style="border: 1px solid black; height: 100px; width: 100%;"></div> <p>Signature and Official Stamp</p>	<p>Name: _____</p> <p>Address: _____</p> <p>Date: <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy)</p>
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